

EMERGENCY CONTACTS

In the event of a natural disaster, the Stonebridge Ranch Community Association (SRCA) will focus on protecting shared facilities and common property. You may spot SRCA teams out preparing for imminent events and/or assessing damage after an event. SRCA is not an emergency responder entity. You should always contact City of McKinney fire, police and medical first responders if you need assistance during an emergency.

CITY SERVICES

Emergency, Police or Fire: 911
McKinney Police Non-Emergency: 972-547-2700
McKinney Fire Non-Emergency: 972-547-2850
Animal Control: 972-547-7445
Water Services: 972-547-7360

POWER (ELECTRIC & GAS) COMPANIES

TXU Energy: 800-818-6132
CoServ: 800-274-4014
Grayson-Collin Electric Co-Op: 903-482-7100
ATMOS Energy: 888-286-6700

TRASH

Progressive Waste Solutions: 469-452-8000
Custer Road Transfer Station: 972-727-6341

PHONE COMPANIES

AT&T Mobile: 800-331-0500
AT&T Landline: 800-288-0202

CABLE & SATELLITE TV

Spectrum: 800-892-4357
DirecTV: 800-531-5000
Dish Network: 800-333-3474
AT&T U-verse: 800-288-2020

INTERNET SERVICE

Spectrum: 00-892-4357
AT&T U-Verse: 800-288-2020

RADIO & TV CHANNELS

Emergency radio channels:

WBAP 96.7 MHz FM	WBAP 820 kHz AM
KLAK 97.5 MHz FM	KRLD 1080 kHz AM

Cable TV providers have designated local access channels. The channels below are current as of March 2018. Be sure to check your cable guide to confirm your provider's channel.

Channel 16 (Spectrum)
Channel 99 (AT&T U-verse)



PREPARING FOR DISASTERS & EMERGENCIES



Here in North Texas, we don't often experience large-scale disasters. However, our region is susceptible to localized natural events such as tornadoes, severe thunderstorms with damaging hail and high winds, winter ice storms, and fires. At times, we also experience extended electrical power outages. Planning what to do before, during and after an emergency is critical and can improve your chances for safety when seconds count. The purpose of this brochure is to inspire you to create your own family emergency plan. Feel free to cut this page from the magazine; you can fold it and post this brochure to your refrigerator or other family message board for future reference.

STONEBRIDGE RANCH
COMMUNITY ASSOCIATION

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(214) 733-5800



Step 1: Prepare Your Kit

Begin by prepping emergency supplies for use following a disaster, whether you need to seek shelter in your home or need to evacuate. FEMA provides a comprehensive outline at <http://www.ready.gov/kit>. Your essentials check-list:

- Stock a gallon of water per person per day for drinking. Consider stockpiling a bulk water supply for sanitation.
- Electric power may be out for extended periods of time. Be extremely cautious about using portable heaters, candles, barbecue grills or open flames. People die each winter from fumes from improperly vented space heaters. If you have a generator, make sure it's properly screened, installed and operated.
- Stock non-perishable foods which are easy to store and prepare, such as protein bars, dried fruit, and canned food. Remember to include infant food and supplies if needed. FEMA recommends at least a three-day supply to support each family member.
- Know how to turn off utilities (electricity, gas, water). Make sure you have the necessary tools to do so.
- Whether you seek shelter in your home or choose to evacuate, make sure you have: a supply of medications needed by family members; first aid kit; pet food; flashlight(s); extra batteries.
- Consider buying a hand-crank or battery power radio with NOAA weather bands. Cell phone batteries can be recharged from your car, and an inverter can supply AC power from your car. (Never run a car in a closed garage). Cell service may be down or saturated, but a wired phone may be operative even in a power outage.
- Keep copies of family documents (i.e. insurance policies, IDs, bank records) in a waterproof package. Consider keeping cash to cover near-term expenses.
- Pack weather-appropriate changes of clothing.

Step 2: Make a Family Plan

- Designate a room in your home as a shelter in case of a natural disaster. FEMA recommends a room that is in a basement or an interior room on the lowest level away from windows, doors and outside walls.
- Designate escape routes from within your home and a location for family members to gather outside. Plan evacuation routes from your village in case roads are blocked. If you live on a street with only one exit, be prepared: you may need to shelter in your home.
- Prepare a game plan in the event your family is separated. Have each family member call, text or email a designated remote friend or relative who can serve as a common point of contact. (Sometimes a text message can get through when a call will fail.)
- Choose a designated place to meet if family members are separated away from home.
- Know emergency plans for your children's schools, your employers, and any other places you frequent. Locate the shelters at those locations and ask how they communicate during an emergency.
- Talk to neighbors about how you can work together.



Step 3: Stay Informed

The City of McKinney has a comprehensive emergency management organization with supporting infrastructure. Visit the Emergency Management Department page at www.mckinneytexas.org for explanations of City warning systems. These include sirens and voice warnings, as well as radio and television channels. If the City activates the Outdoor Warning System Sirens, move inside, take cover and monitor the situation via TV, radio or other means.

As possible and needed, SRCA will communicate with residents to inform them of the events or situations affecting the community at large. Communication channels used will depend on the situation, but may include:

- E-News blasts. These are sent to residents who have opted in. This is our best way to push info to a wide audience quickly. Sign up at www.stonebridgeranch.com.
- SRCA homepage (www.stonebridgeranch.com)
- Signs at main SRCA entrances and intersections
- *Stonebridge Ranch News* magazine

Step 4: Recover

During an emergency situation, the Association's priority is to protect SRCA property, and following an emergency, to recover and return the community to optimal standards. Residents are responsible for their own homes and should take whatever emergency measures are necessary to protect safety and limit damage to their own property.

If you need to make exterior property modifications following a storm, you will need to submit an SRCA Modification Application and get approval first. *Replacement fences and roofs, for example, do require application and approval.* To aid homeowners in such situations, the Modifications Committee follows Board-approved protocols to expedite applications related to storm damage. If a Disaster Declaration is issued by the Board President, residents will be notified through E-News blasts and the homepage at www.stonebridgeranch.com. Our compliance coordinators are trained to walk you through the expedited process to ensure you get the timely help you need. Call (214) 733-5800 if you have modification or other questions following a storm event.

