



## STONEBRIDGE RANCH COMMUNITY ASSOCIATION (SRCA) FACEBOOK GROUP

<https://www.facebook.com/groups/250390076027824/>

### ***USER POLICY & GUIDELINES***

**PURPOSE.** The SRCA maintains an official Facebook group to provide SRCA information and to help promote SRCA services, policies, and objectives to our residents. We allow the public to join so that prospective residents can learn about our community before choosing to purchase or rent a home here. Note that SRCA social functions mentioned in this group are for Stonebridge Ranch residents only (and when permitted, their guests).

**NOT FOR PUBLIC USE.** SRCA services mentioned in this group (e.g. social events, amenities, etc.) are not open to the public—they are paid for by our homeowners and are for resident attendance and use only. See [www.stonebridgeranch.com](http://www.stonebridgeranch.com) for guest attendance requirements at specific SRCA events and amenities.

**CLOSED TO COMMENTS.** Posts on this page are closed to comments. This policy ensures the protection of homeowner privacy. It also ensures that only information endorsed by SRCA regarding services and other issues is shared in our feed. Posts and comments in other forums regarding the SRCA may contain misinformation or promote inflammatory discord which does not reflect SRCA policy, operations, or objectives. Posts in this group are intended to educate and assist residents; however, they are not a substitute for SRCA governing document content and requirements. We encourage group members to contact SRCA staff with any questions regarding information shared in this group.

**SUGGESTIONS.** Is there a topic you would like to see addressed in official SRCA communication channels? The Communications Committee reviews all suggestions. Please let us know by sending a (DM) to the admin of this group, filling out the 'Submit a Query' form at [www.stonebridgeranch.com](http://www.stonebridgeranch.com), or emailing [srca@cmamanagement.com](mailto:srca@cmamanagement.com).

**ASK TO JOIN & DIRECT MESSAGES.** We monitor this account during nonholiday business hours. We respond to join requests and legitimate queries during business hours. We reserve the right not to respond to direct messages, and we do not acknowledge nonconstructive/inflammatory comments.

**NEED HELP?** For questions related to your private SRCA property or account, please call 214.733.5800, fill out the 'Submit a Query' form at [www.stonebridgeranch.com](http://www.stonebridgeranch.com), or email [srca@cmamanagement.com](mailto:srca@cmamanagement.com). Staff members at the SRCA office (6201 Virginia Parkway) are available to assist you from Monday to Friday, 8:30 a.m. to 5 p.m.

**COMMON AREA CONCERNS.** If you have a question related to SRCA common area, please contact staff directly as noted above. Outside of the nonholiday business hours (M-F, 8:30 AM to 5 PM), if you witness a non-emergency issue in SRCA common area, call our Courtesy Patrol at 214-794-4945. For emergencies, call 911.

**TIMELINESS & ACCURACY.** Varying circumstances can impact the timeliness and accuracy of the content which appears in historical posts in our feed. Always refer back to the [www.stonebridgeranch.com](http://www.stonebridgeranch.com) website for comprehensive, official information about all aspects of the association.

**LINKS.** This account may contain links to other internet sites and resources as a convenience to the viewer. Linked sites/pages may not be maintained by the SRCA and, as such, the association is not responsible for the content of those sites. In addition, the inclusion of a linked site/page does not constitute an endorsement or promotion by the SRCA.

**SUBMISSIONS.** We may host contests or calls for submissions via this group. Residents who submit content or media affirm that they own the rights to the materials, and they grant the SRCA permission to use the content in official SRCA communications.

Stonebridge Ranch Community Association (SRCA)  
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